



SUNMIZER DC-DC OPTIMIZER LIMITED PRODUCT WARRANTY

SunMizer DC-DC Optimizer Limited Warranty (Manufacturing Workmanship and Materials)

Xandex, Inc. warrants that its SunMizer DC-to-DC optimizer will be free from defective workmanship and materials under normal application, installation, use and service conditions for a period of twenty (20) years from the date of purchase, the "Warranty Period." This Limited Warranty is provided to the solar system owner where the SunMizer DC-DC Optimizer is installed initially or any subsequent owner of the system where the unit was first installed and remains installed, the "Owner".

During the Warranty period and provided Xandex has verified the performance failure of SunMizer DC-DC Optimizer, Xandex agrees that it will, at Xandex's option: (a) replace the defective unit with a new or remanufactured equivalent at no charge, (b) repair the defect with new and/or reconditioned parts at no charge, or (c) refund a "Prorated Amount" of the original "Purchase Price". For the purposes of this Limited Warranty, the Purchase Price shall be deemed to be the actual purchase price paid by the Owner as shown on the proof of purchase and in no event exceed the end-user (retail) Sales Price (RSP) set by Xandex. The Prorated Amount shall be the percentage as calculated by the remaining full years of the Warranty Period divided by the total original Warranty Period.

SunMizer DC-DC Optimizer Limited Warranty (Installation Labor)

During the first five (5) years of the Warranty Period, Xandex will reimburse authorized dealers / installers at a rate of \$100 per replacement unit provided:

- a) The unit was properly registered,
- b) Xandex has authorized the return of the unit,
- c) Xandex has verified that the returned unit is defective due to manufacturing workmanship and/or material defect,
- d) Installation and replacement has been performed per Xandex provided guidelines and by "qualified" installers.

Limitations and Conditions

Xandex makes no warranty for performance, service or support of any products unless they are purchased through an authorized Xandex Dealer / Installer or Distributor.

The Owner or Xandex Dealer / Installer must properly register the DC-DC Optimizer units within 90 days of Owner purchase. The registration information required includes, purchase date, serial number, original installation location and "qualified" installer information. Units not properly registered are subject to a manufacturing and materials Limited Warranty Period of one (1) year. This one year Warranty Period does not include the Installation Labor limited warranty.

The Owner or Xandex Dealer / Installer must provide proper notification to Xandex. This notification must include serial number, proof of purchase, original installation location, the date defective unit was discovered, and proof that installation (and replacement) was performed by a Xandex approved installer.

With the exception of the provisions listed above, this Limited Warranty does not cover any additional costs related to trouble-shooting, uninstalling the unit, reinstalling the repaired or replacement unit, packaging & shipping or any other costs associated with obtaining warranty service hereunder. SunMizer DC-DC Optimizer units returned to Xandex that are found to be in good working condition are subject to a restocking fee if the unit has not been in the field and subject to full replacement charge, including shipping charges, if it has been retired from the field and returned to Xandex for Warranty replacement.



No claim under this Limited Warranty may be brought after the Warranty Period. Any repair or replacement of a SunMizer DC-DC Optimizer unit shall not extend the original term of this Limited Warranty. In no event shall this Limited Warranty cover defects and/or failures of the SunMizer DC-DC Optimizer which, in Xandex's sole judgment, arise from any one or more of the following causes:

1. Improper or inadequate wiring and installation, including mounting to non-approved rack systems or hardware or connection to solar panels, panel strings or inverters that are not compliant with product specifications;
2. Use in a manner contrary to the SunMizer DC-DC Optimizer operation and safety manuals or not in accordance with applicable laws and regulations;
3. Operation in an unsuitable environmental outside the specifications for the product;
4. Unauthorized maintenance, repairs or modifications including tampering with or altering the SunMizer DC-DC Optimizer, either internally or externally;
5. Removal of SunMizer DC-DC Optimizer unit from its original place of installation for reinstall at a different location;
6. Improper handling during transportation or storage;
7. Fire, water generalized corrosion, biological infestations, natural forces, acts of God, civil disorder, or other force majeure events, including high input voltage from generators or lightning strikes;
8. Smoke, salt damage, acid rain, or other pollutants;
9. Original identification markings (including trademark or serial number) of the SunMizer DC-DC Optimizer having been defaced, altered, or removed.

UNDER NO CIRCUMSTANCES SHALL SUNMIZER DC-DC OPTIMIZERS BE USED FOR, OR IN CONNECTION WITH, THE GENERATION OF POWER FOR LIFE-SUPPORT DEVICES OR SYSTEMS.

THE LIMITED WARRANTY DESCRIBED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY GRANTED BY XANDEX, WHERE PERMITTED BY LAW, AND SHALL BE THE SOLE AND EXCLUSIVE REMEDY AVAILABLE TO THE OWNER. XANDEX MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. XANDEX SHALL HAVE NO RESPONSIBILITY OR LIABILITY WHATSOEVER FOR DAMAGE OR INJURY TO PERSONS OR PROPERTY ARISING OUT OF OR RELATED TO THE SUNMIZER DC-DC OPTIMIZER. UNDER NO CIRCUMSTANCES SHALL XANDEX BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES HOWEVER CAUSED, EVEN IF XANDEX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL XANDEX'S LIABILITY BE GREATER THAN THE PURCHASE PRICE OF THE SUNMIZER DC-DC OPTIMIZER

SOME JURISDICTIONS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OF DAMAGES, SO THE OWNER MAY HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION. HOWEVER, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS LIMITED TO THE DURATION PERIOD OF THIS LIMITED WARRANTY.